

About us

Northcott is a not-for-profit disability services provider that works to unlock, discover and unleash the potential in our customers.

We have 90 years experience in providing disability services which surpass Australian Disability Service Standards. The organisation was formed by the Rotary Club of Sydney in 1929 and has been providing services to children since then.

Our staff work with more than 14,000 people with disability and their families and carers each year.

At Northcott we will back you every step of the way to make sure your child achieves their goals and realises their potential.



When can you access this service?



This service is ready for you:
Monday to Friday, 9am – 5pm

Where can you access our services?



Our teams are based in the following locations, but provide services for many other Local Government Areas.


You can find us in:

- Coffs Harbour
- Grafton
- Lismore
- Maitland
- Mayfield
- Moree
- North Parramatta
- Port Macquarie
- Seven Hills
- Tamworth
- Taree
- Tweed Heads

How can you access this service?

Let's see what you can do.

Call or email us now on:

 1800 818 286

 ecei@northcott.com.au

NDIS Early Childhood Early Intervention (ECEI)

Supporting your child to reach their potential



Delivering the NDIS in your community



Delivering the NDIS in your community

Why might you want to use this service?

If you see your child is:

- Behaving in a way others find concerning
- Finding it difficult to make friends or interact with others
- Not growing out of certain behaviour

You know your child best. If you feel they may need support, let's have a conversation about your child's development.

Supporting your child to thrive

We work closely with families/carers of children aged 0-6 years to develop the skills children need to take part in daily activities and achieve the best possible outcomes throughout their lives.

NDIS Early Childhood Early Intervention (ECEI) supports families who wish to better understand their child's support needs, or have recently received a diagnosis and are looking for support to access the National Disability Insurance Scheme (NDIS).

It's never too soon. Support provided early will give your child the best chance of achieving their potential.



What can you expect from us?

Personalised service

- We will provide support specific to your child's needs. We will assist you and your child to use community supports to help maintain the resilience and wellbeing of the whole family.
- We will support you along the way, providing information and empowering you to make decisions. You are the expert and decision maker in your child's life.

Experienced and professional team

- Our team members are committed to increasing your understanding of your child's development, and providing information about services and funding available to you.

Easy access to service

- As a NDIS Partner in the Community to deliver ECEI services in NSW, Northcott will be your main point of contact throughout this journey at the most suitable and comfortable location for you and your child.
- You will find a safe space to talk about your questions or concerns and feel heard.

ECEI is for all children

Northcott creates welcoming and culturally inclusive environments for all families. We support Aboriginal and Torres Strait Islander (A&TSI) families and Culturally and Linguistically Diverse (CALD) families through their journey. You can get support from our team members from A&TSI and CALD backgrounds.

Supporting you along the way



If you feel your child may need support and you want to discuss your child's development, get in touch and we will organise a meeting to discuss your concerns.



In that meeting, we will provide you with information to help you understand and determine your child's support needs.



Together, we will work out what supports and services are available in your community.



We can provide short term initial early childhood intervention supports if your child needs them.



If your child will be best supported with an NDIS plan, we will work with you to request NDIS access.



Your child's progress will be monitored against their goals with your main contact at Northcott.